## Navigating Samooha Technical Library

In this article, we will show you how to find information you are looking for within Samooha's Technical Library, how to get the Technical Library contents translated to your language, and more.

# ○ Homepage of Samooha Support Center — Technical Library

To go back to our Technical Library's main / home page:

- 1. Enter our URL address on your web browser: samooha.org
- 2. Click on either the "Samooha" logo or "Samooha Support Center Technical Library" link at the top of any of our Technical Library webpage:



# Translate the Technical Library to your language of preference

Translate the information on our Technical Library to your own language with ease using Google Translate.

At the top right of any of our Technical Library webpage, you will find this link Translate.

Click on the "*Translate*" link from Google (If you are using web browser other than Chrome, you may need to login to your Google account first), it will pop up languages options for you to select on top left of the screen

Click on a language you wish to view the webpage

#### in from the list of languages



### Search for any information

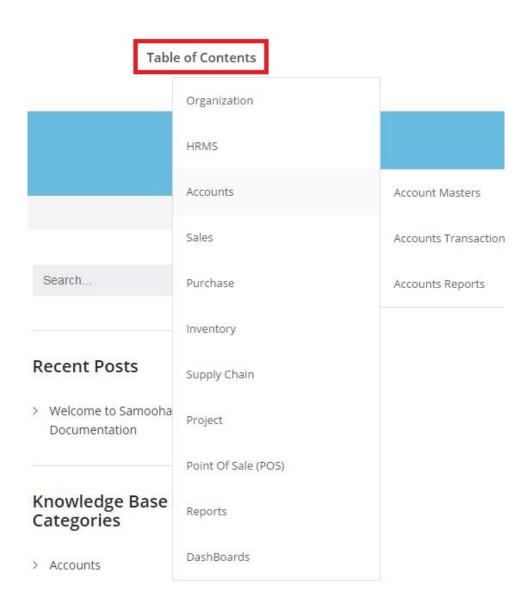
At the top right of any of our Technical Library webpage, you will find a search engine. Enter your questions or keywords in the search text field



#### Content of the User Manuals

At the top right of any of our Technical Library webpage, you will find a "Table of Contents" link.

Hover your mouse pointer on this link, it will pop up a list of GOOMI modules. Point on any of the module to see the next level of user manuals for the respective modules. Click on any to open the user manual webpage

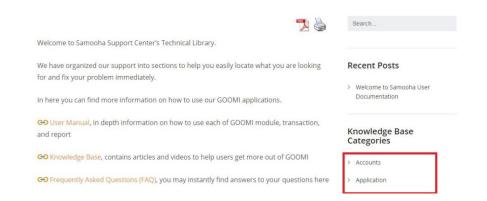


### **CONTINUE** Knowledge Base

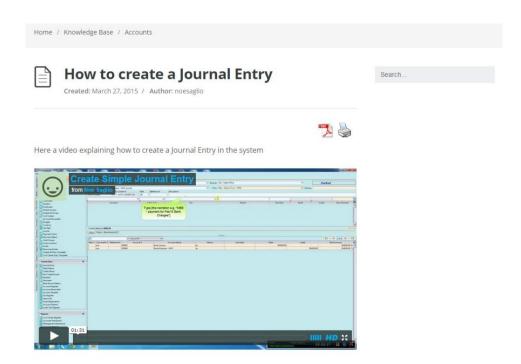
At the top right of any of our Technical Library webpage, under the search engine, you will find a list of "Knowledge Base Categories"

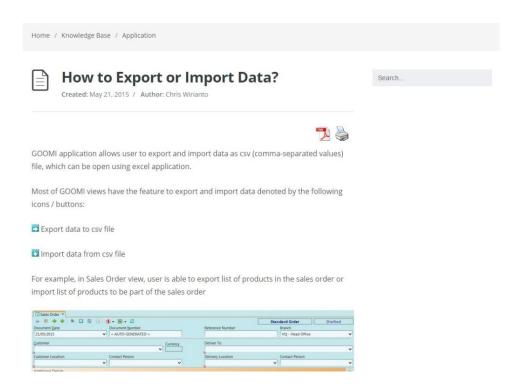


## Samooha Support Center – Technical Library

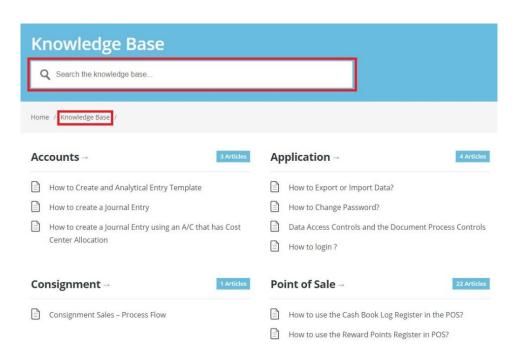


Click on any of the categories, it will open a list of articles and / or tutorial videos under that category to help user get more out of GOOMI





You can go to Knowledge Base homepage to see the full list of categories by clicking on "Knowledge Base" link on top left of any of our Knowledge Base webpage. There is also search engine specifically to search the Knowledge Base at the top of the Knowledge Base webpages.



### Frequently Asked Questions (FAQ)

At the top right of any of our Technical Library webpage, you will find a "FAQ" link (Frequently Asked

#### Questions)

Click on the "FAQ" link, it will direct you to our FAQ webpage



In our FAQ webpage, you will find a list of questions submitted by users like yourself whom are using GOOMI to run their companies. You can use your web browser "Find" feature (press CTRL-F) and enter your search keywords at the top right of the FAQ webpage to find your question

To see an FAQ answer, click on the duestion, it will expand to show the answer below the question.

To hide an FAQ answer, click on — button or the question, it will collapse to hide the answer for the question.

- Why can't I click the save button after I filled up transaction document information?
- ☐ I can't find a document, it's missing?!

At the document list view, try change filters and refresh the list. For example, in "Sales Orders List" view, user can select to show documents with the following filter options:

